

Anti-social Behaviour

What is anti-social behavior?

Anti-social behaviour is behaviour which is capable of causing a nuisance, stress, fear or annoyance to people.

Anti-social behaviour can include:

- Hate-related incidents about a person's race, sexual orientation, gender, religion, disability or age
- Domestic abuse
- Harassment, intimidation or threatening behaviour
- Physical violence e.g. physical abuse, assault
- Noise Nuisance
- Arson
- Criminal Offences including drug use/dealing, alcohol related crime, car crime
- Prostitution
- Vandalism or damage to property

Anti-social behaviour is not:

Noises that are classed as normal living noises such as children playing/crying, washing machine noises, hoovering etc. However, if you are concerned for a child's welfare then this should be referred to Children's Social Care services.

What can I do?

We believe that some issues are best resolved by talking to each other as people sometimes do not realise they are causing a disturbance. They often tell us that all their neighbour needed to do was knock on their door and speak to them. If you do speak to your neighbour we would always recommend that you speak to them in a polite and

friendly manner and this often resolves the issues straight away. However, we also recognise that not all issues can be resolved in this manner so please do contact us if you need to.

What can Cottsway do?

When investigating cases of anti-social behaviour we need people to realise that anti-social behaviour is the responsibility of everyone who lives in the neighbourhood where it's happening and working with us to help resolve matters to make your community a nice place to live once again. Therefore if speaking to your neighbour doesn't resolve the issue or is not appropriate your Neighbourhood Housing Officer will agree a way forward with you. Cottsway have a wide range of tools available to help with issues of anti-social behaviour and the choice we

make will be decided when speaking to you so that you are comfortable with any action we take.

We treat all complaints seriously and will not divulge your details without your permission. We will check with you regularly during the investigation to update you and to see how things are going and we will only close a case when it is appropriate to do so.

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